

TERM AND CONDITIONS FOR RESELLER ACCOUNTS

Full terms & conditions of sale are published at:

<http://www.ksdistribution.co.uk/ks-distribution-terms-and-conditions-of-sale.pdf>

GENERAL - Terms and conditions related to orders, cancellations and delivery

PLACEMENT OF ORDERS - all orders received before 14:00 are normally dispatched the same working day subject to stock availability.

TITLE - Title to all goods supplied shall remain with KS Distribution until full payment has been made.

PRICES - Retail prices are inclusive of VAT at the standard rate. Trade prices are exclusive of VAT. Due to exchange rates and supplier price fluctuations prices are liable to change and are published in KS Distribution price lists (obtainable on request). Prices will be honored once the purchase order is agreed and accepted by KS Distribution.

MINIMUM ORDER - All orders must exceed £500.00 ex VAT. A carriage surcharge of £10 + VAT will apply to all orders with NET invoice total of less than £500.

ORDER CONFIRMATION - All orders must be confirmed in writing by fax or e-mail prior to delivery.

CANCELLATION OF ORDERS - We reserve the right to charge carriage costs incurred when goods are refused at delivery, unless the order is cancelled in writing (e-mail or fax) prior to dispatch from KS Distribution.

BACK ORDERS - Any items on an order that cannot be fulfilled will be back ordered. Orders that are back ordered will be shipped upon availability without cost.

RECEIPT INSPECTION/DELIVERY DISCREPANCIES - Dealers must notify KS Distribution in writing within 48 hours of delivery of any shortages, damages or discrepancies with delivered orders. This does not affect the product warranty (see below).

WARRANTY RETURNS PROCEDURE – KS Distribution offer a warranty on all products.

KS Distribution warrants that all products are without defect in material or workmanship for a period of 12 months from the date of purchase. Additional warranty periods may be available for certain products.

RETURN PROCEDURE - Warranty returns can only be considered if the following procedures are followed; first complete and forward KS Distribution returns form, our returns department will then issue an authorisation number (RA). When returning the goods please include this form with a brief description of faults and display the returns authorisation number clearly. Proof of purchase from the reseller's customer will be required for all returned products. After testing has been carried out our returns department will repair the item, send a replacement or return the product if no fault found.

Any items returned for credit, which have been incorrectly ordered or are not required, will be subject to a handling charge to cover the cost of freight, re-packaging and administration. The charge will be applied on an individual basis, however, it will not be less than 5% of the value of the returned item(s).

PAYMENT TERMS - Payment terms are offered credit card, debit card or account.

CREDIT CARD/ DEBIT CARD - Dealers wishing to pay by credit/debit card must fax details of the card number, expiry date, cardholders name address and signature, and confirm that payment is to be taken by credit card. Deliveries can only be made to the card holder's address.

CREDIT ACCOUNTS - Payments must be strictly in accordance with the credit terms stated on the invoice. New accounts are normally initially offered on a pro-forma (payment with order) basis.

I/We undertake to adhere to KS Distribution Terms and Conditions of Sale.

Authorised Signatory:.....

Position:.....

Name (Capitals).....

Date:.....